

## **TERMS OF BUSINESS**

### **1. Definitions**

“The Contractor” The Contractor is DBS Electrical and Controls Ltd whose registered office is at 8 Colne way Court Watford WD24 7NE or such other company or individual to whom the obligations on the part of the Contractor shall be assigned.

“The Customer” The Customer is named in the Work Order

“Work Order” shall mean the specification of the Services Goods and Machinery set out overleaf

“Goods” shall mean the goods to be supplied as set out in the Work Order

“Services” shall mean the services to be provided as set out in the Work Order

“Machinery” shall mean any piece of equipment specified in the Work Order

## **GENERAL**

**1.1.** These Conditions shall be incorporated into all contracts between and the customer (Customer) for the supply to the Customer of Goods and/or Services. The Customer’s attention is particularly drawn to clause 15 (Limitation of Liability).

**1.2.** The following definitions and rules of interpretation apply:

**1.2.1.** DBS Electrical and Controls Ltd Warranty: any warranty supplied by DBS Electrical and Controls Ltd in respect of the Goods and/or Services.

**1.2.2.** Contract: the contract between DBS Electrical and Controls Ltd and the Customer for the supply of Goods and/or Services in accordance with these Conditions.

**1.2.3.** Force Majeure Event: has the meaning given to it in clause 19.

**1.2.4.** Goods and/or Services: respectively, products and materials supplied and/or services and works, including maintenance, carried out by DBS Electrical and Controls Ltd under the Contract.

## **2. FORMATION OF CONTRACT**

**2.1.** The Customer’s order or other form of acceptance of Airflow Design Services Ltd.’s quotation for the Goods and/or Services constitutes an offer by the Customer for the supply of the Goods and/or



Services in accordance with these Conditions. The order/acceptance shall only be treated as accepted when DBS Electrical and Controls Ltd has received satisfactory credit references in respect of the Customer and has confirmed acceptance and on which date the Contract shall come into effect, but shall apply from the date of commencement by DBS Electrical and Controls Ltd of its obligations under the Contract.

**2.2.** These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

**2.3.** DBS Electrical and Controls Ltd shall not be bound by any variations, waiver or additions to the Contract unless agreed to in writing.

### **3. GOODS**

**3.1.** The Goods are as described in DBS Electrical and Controls Ltd quotation. DBS Electrical and Controls Ltd reserves the right to modify the Goods to be supplied including if required by any applicable statutory or regulatory requirement. DBS Electrical and Controls Ltd shall notify the Customer in any such event.

**3.2.** Particulars of dimensions, capacities, performance ratings, specifications, drawings and other data included in manufacturers' catalogues, price lists or other documents supplied by DBS Electrical and Controls Ltd constitute only an approximate guide and shall not be of any contractual effect.

### **4. DELIVERY**

**4.1.** DBS Electrical and Controls Ltd will deliver or arrange delivery of the Goods to the Customer or to the Customer's agent at the place agreed with the Customer. Delivery shall be completed on the completion of unloading of the Goods at the delivery location.

**4.2.** DBS Electrical and Controls Ltd shall use reasonable endeavours to deliver or arrange delivery of the Goods on the dates specified by the Customer or within a reasonable time thereof provided always that the time for delivery shall not be of the essence of the Contract. DBS Electrical and Controls Ltd shall not be liable for any loss or damage whatsoever arising directly or indirectly from any failure to effect delivery within such periods. The Customer shall accept deliveries of Goods by instalments.

**4.3.** If DBS Electrical and Controls Ltd fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. DBS Electrical and Controls Ltd shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force



Majeure Event or the Customer's failure to provide DBS Electrical and Controls Ltd with adequate delivery instructions for the Goods or any relevant instruction related to the supply of the Goods.

## 5. QUALITY OF GOODS

**5.1.** DBS Electrical and Controls Ltd warrants that on delivery and if applicable in accordance with the DBS Electrical and Controls Ltd Warranty period the Goods shall:

- 5.1.1.** Conform in all material respects with their description;
- 5.1.2.** Be free from material defects in design, material and workmanship;
- 5.1.3.** Be of satisfactory quality (within the meaning of the Sale of Goods Act 1979).

**5.2.** Subject to clause 5.3, DBS Electrical and Controls Ltd shall, at its option, repair or replace any defective Goods, or refund the price of the defective Goods in full if:

- 5.2.1.** the Customer gives notice in writing in accordance with the terms of the DBS Electrical and Controls Ltd Warranty where applicable or otherwise within 28 days of discovery that some or all of the Goods do not comply with the warranty set out in clause 5.1;
- 5.2.2.** DBS Electrical and Controls Ltd is given a reasonable opportunity of examining such Goods; and
- 5.2.3.** The Customer (if asked to do so by Airflow Design Services Ltd) returns such Goods to DBS Electrical and Controls Ltd at DBS Electrical and Controls Ltd cost.

**5.3.** DBS Electrical and Controls Ltd shall not be liable for the Goods' failure to comply with the warranty in clause 5.1 if:

- 5.3.1.** the Customer makes any further use of such Goods after giving a notice in accordance with clause 5.2;
- 5.3.2.** the defect arises because the Customer failed to follow DBS Electrical and Controls Ltd oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice;
- 5.3.3.** the defect arises as a result of DBS Electrical and Controls Ltd following any drawing, design or specification supplied by the Customer;
- 5.3.4.** The Customer alters or repairs such Goods without the written consent of Airflow Design Services Ltd;
- 5.3.5.** The defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal working conditions; or
- 5.3.6.** The Goods differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory standards.



**5.4.** Except as provided in this clause, DBS Electrical and Controls Ltd shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 5.1.

**5.5.** The terms of these Conditions shall apply to any repaired or replacement Goods supplied by Airflow Design Services Ltd.

## **6. TITLE AND RISK**

**6.1.** Until DBS Electrical and Controls Ltd has been paid in full for any Goods supplied under the Contract, the Customer holds the Goods:

**6.1.1.** In a fiduciary capacity as Bailee of DBS Electrical and Controls Ltd and:

**6.1.2.** Title to the Goods shall remain with DBS Electrical and Controls Ltd and the Customer shall store the Goods in such a manner that they are clearly identifiable as the property of Airflow Design Services Ltd; and

**6.1.3.** DBS Electrical and Controls Ltd reserves the right to dispose of the Goods and may retake possession thereof at any time for that purpose and may by its servants or agents enter upon any land or premises owned or occupied by the Customer or any subsequent purchaser of the Goods from the Customer and in addition the Customer shall include in any contract with a sub-purchaser a licence in favour of DBS Electrical and Controls Ltd covering the right of entering covered in this sub-clause; and

**6.1.4.** if the Customer incorporates or allows the incorporation of the Goods into other goods or products in any way, legal and beneficial title to those other goods, both during the process of incorporation and there after shall vest forthwith in Airflow Design Services Ltd, and the Customer shall hold them in a fiduciary capacity as Bailee for Airflow Design Services Ltd; if DBS Electrical and Controls Ltd so requires the Customer shall observe the conditions regarding storage in this clause as if such other goods were the Goods originally supplied; and

**6.1.5.** the parties agree that incorporation of the Goods into other goods or products in any way is not intended to extinguish DBS Electrical and Controls Ltd title to the Goods as provided for under these Conditions; and

**6.1.6.** Without prejudice to the above sub-clauses the Customer shall (subject to notice from DBS Electrical and Controls Ltd to the contrary or in case of the events referred to in 6.3 below) have the power to sell the Goods in

the normal course of its business on behalf of Airflow Design Services Ltd; and

**6.1.7.** the Customer shall include within its contract with a sub-purchaser provisions which cover DBS Electrical and Controls Ltd rights under this clause; and.

**6.1.8.** The Customer shall notify any subsequent purchaser of the Goods that title to the Goods remains with DBS Electrical and Controls Ltd until the Customer has made payment in full to DBS Electrical and Controls Ltd for the Goods; and

**6.1.9.** any monies received by the Customer from any subsequent purchaser shall be held separately from any monies of the Customer or any other party on behalf of DBS Electrical and Controls Ltd and the Customer has a fiduciary duty to account for such monies to the extent of its indebtedness and to this extent is to pay DBS Electrical and Controls Ltd any sums received in respect of the Goods.



**6.2.** Notwithstanding the foregoing, risk in the Goods shall pass to the Customer upon the terms of clause 7 below.

**6.3.** On receipt of notice from DBS Electrical and Controls Ltd or on the happening of any of the events set out under clause 17.2 below, all Goods shall be immediately delivered to DBS Electrical and Controls Ltd and/or DBS Electrical and Controls Ltd acting by its servants or agents shall have the right without notice during normal business hours to enter upon the land or buildings of the Customer or any subsequent purchaser of the Customer to take possession of the Goods.

## **7. RISK**

**7.1.** The Goods shall be at the Customer's risk from the time that they are delivered to the Customer in accordance with the Contract. The Customer shall insure the Goods for the full Contract price against loss or damage arising from any cause whatsoever. If requested by DBS Electrical and Controls Ltd the Customer shall execute an assignment in favour of DBS Electrical and Controls Ltd of all rights of the Customer to claim against the insurers in respect of the Goods covered by such insurance and shall join DBS Electrical and Controls Ltd in notifying such insurers of DBS Electrical and Controls Ltd interest in any policy effected hereunder. Such insurance (with insurers to be approved by Airflow Design Services Ltd) shall be effected by the Customer to cover the period from the time when the risk in the Goods passes to the Customer as provided above to the time when the property in the Goods passes to the Customer and DBS Electrical and Controls Ltd interest as a vendor of the Goods shall be notified by the Customer to the insurers.

## **8. CLAIMS IN TRANSIT**

**8.1.** DBS Electrical and Controls Ltd will not accept any responsibility whatsoever for loss, damage, discrepancy or shortfall to the Goods in transit if carried by a carrier nominated or requested by the Customer or by a carrier who is the servant or agent of the Customer. Claims shall be made immediately by the Customer to the carrier.

**8.2.** Save as provided above, DBS Electrical and Controls Ltd will repair, or at its option, replace free of charge, any part of the Goods lost or damaged in transit provided that DBS Electrical and Controls Ltd and the carrier are given notice of such loss or damage within the time required by the carrier's conditions of carriage or, where deliveries are made by DBS Electrical and Controls Ltd own transport, within three days of the receipt of the Goods or of the day upon which the Goods should have arrived had they not been lost and provided that any damaged Goods or part thereof are returned carriage paid by the Customer to Airflow Design Services Ltd.



## 9. ACCEPTANCE PROCEDURE

**9.1.** Goods shall be deemed to have been accepted by the Customer on delivery unless the Customer shall notify DBS Electrical and Controls Ltd in writing of non-acceptance of the Goods within three days of delivery.

**9.2.** Where the Contract is for the sale and installation of a complete system incorporating Goods, DBS Electrical and Controls Ltd shall, unless otherwise agreed, be responsible for the installation, testing and commissioning of the system.

**9.3.** Completion of installation, testing and commissioning and acceptance of a system by the Customer (which the Customer shall not be entitled unreasonably to refuse) shall be evidenced by the signature of a certificate of hand-over by an authorised representative of DBS Electrical and Controls Ltd and by the Customer or its representative.

## 10. SERVICES

**10.1.** The Services shall be as identified in the quotation. DBS Electrical and Controls Ltd reserves the right to amend any specification for the Services if necessary including to comply with any applicable law or regulatory requirement. DBS Electrical and Controls Ltd shall notify the Customer in any such event.

**10.2.** DBS Electrical and Controls Ltd warrants to the Customer that the Services will be provided using reasonable skill and care. DBS Electrical and Controls Ltd shall use all reasonable endeavours to meet any performance dates for the Services agreed with the Customer, but any such dates shall be estimates only and time shall not be of the essence for the performance of the Services.

**10.3.** In order that DBS Electrical and Controls Ltd can carry out the Services the Customer shall provide access to the relevant premises or site and ensure at all times that the working environment is acceptable to the health and safety of DBS Electrical and Controls Ltd employees, agents and subcontractors. The Customer shall indemnify DBS Electrical and Controls Ltd against all costs, claims, liabilities and expenses incurred by DBS Electrical and Controls Ltd arising from or in connection with any personal injury to or death of any of its employees, agents or subcontractors which is occasioned directly or indirectly by any act or omission (whether negligent or not) on the part of the Customer, its agents or employees.

**10.4.** DBS Electrical and Controls Ltd shall have the right to refuse to perform its obligations under the Contract where to do otherwise would bring DBS Electrical and Controls Ltd employees, agents or subcontractors into contact with any hazardous substances not previously informed of to DBS Electrical and Controls Ltd or where any hazardous substance was not reasonably apparent from any inspection that



DBS Electrical and Controls Ltd has made ahead of DBS Electrical and Controls Ltd issuing its quotation for the Goods and/or Services.

**10.5. Maintenance Services.** Where the Contract is for DBS Electrical and Controls Ltd to undertake Services relating to the maintenance of an installation, the following additional provisions shall apply.

**10.5.1.** Unless agreed in writing otherwise, or in the case of emergency call outs, maintenance Services will be performed during the hours of 8.00 and 17.00, Monday to Friday.

**10.5.2.** The stopping and starting of an installation shall not be included as part of the maintenance Services, or the opening and closing of valves, dampers or regulators installed to protect equipment against damage, or the defrosting of evaporators or for obtaining the proper operation of the installation.

**10.5.3.** DBS Electrical and Controls Ltd will make recommendations in regard to such matters as repairs, refrigerants and supplies for the proper and efficient operation and performance of an installation. If the Customer fails to accept and/or implement such recommendations then DBS Electrical and Controls Ltd will not be responsible for any failures in performance or inefficiencies in operation.

**10.5.4.** In the event of DBS Electrical and Controls Ltd being called to undertake emergency Services due to; the improper operation of an installation, the failure to accept and/or implement recommendations relating to the operation and performance of the installation, the effect on the installation of natural events such as flooding, lightning, the result of events such as war, invasion, terrorism, strikes, civil commotion, or due to the result of any matter beyond the control of Airflow Design Services Ltd, the Customer shall reimburse DBS Electrical and Controls Ltd at the DBS Electrical and Controls Ltd charge out rate for such a Service current at the date of the call out.

**10.5.5.** DBS Electrical and Controls Ltd shall not be liable for the day to day operation of the installation or for the cost of removing or reinstating of any part of any structure in which the installation is contained or to which it is attached or otherwise held and which is necessary to incur in order to undertake the Services, and to the extent that it is necessary for DBS Electrical and Controls Ltd itself to incur such cost in order to fulfil its obligations under the Contract, the Customer shall be liable for DBS Electrical and Controls Ltd reasonable costs in addition to the payment of sums otherwise due from the Customer. Otherwise, the terms of clause 15 shall apply to all Services.

**10.5.6.** The price agreed in the Contract for maintenance Services will be based on the types and rates of cost to DBS Electrical and Controls Ltd of undertaking such Services. DBS Electrical and Controls Ltd reserves the right to be paid a reasonable variation in the Contract price where the costs to DBS Electrical and Controls Ltd of undertaking the maintenance Services increase ahead of completion of the Contract. Any such variation shall be payable in addition to the Contract price and shall be due following notification by DBS Electrical and Controls Ltd to the Customer of the details that apply.



**10.5.7.** Notwithstanding any other provision in the Contract, in the case of maintenance Services the Contract shall remain in effect for one year from the date of the Contract and shall continue from year to year thereafter unless terminated by the giving of 30 days' notice in writing by one party to the other of the intention to terminate and which notice period must expire ahead of each yearly anniversary. In the event of termination, the provisions of clause 18 shall apply.

## 11. CUSTOMER'S OBLIGATIONS

**11.1.** The Customer shall:

**11.1.1.** co-operate with DBS Electrical and Controls Ltd in all matters relating to the Goods and/or Services;

11.1.1A The customer shall provide full and continuous access for all works, failure to provide access therefore causing delay will result in further costs being forwarded to the Customer for approval unless stated our quotations which are priced for continuous work to completion.

**11.1.2.** Provide Airflow Design Services Ltd, its employees, agents, consultants and subcontractors, with access to the Customer's premises and equipment, office accommodation and other facilities as reasonably required by DBS Electrical and Controls Ltd to allow supply the Goods and/or Services prevention of continued access to equipment will require further costs for completion in addition to costs agreed this will be forwarded by DBS Electrical and Controls Ltd for the customers approval before extended works commence ;

**11.1.3.** Provide DBS Electrical and Controls Ltd with such information and materials as DBS Electrical and Controls Ltd may reasonably require in order to supply the Goods and/or Services, and ensure that such information is complete and accurate in all material respects;

**11.1.4.** Obtain and maintain all necessary licences, permissions and consents which may be required for the Goods and/or Services before the date on which the same are to be delivered or start;

**11.1.5.** Comply with all applicable laws, including health and safety laws.

**11.2.** If DBS Electrical and Controls Ltd performance of any of its obligations under the Contract is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation (Customer Default):

**11.2.1.** without limiting or affecting any other right or remedy available to it, DBS Electrical and Controls Ltd shall have the right to suspend performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations in each case to the extent the Customer Default prevents or delays DBS Electrical and Controls Ltd performance of any of its obligations;





**11.2.2.** DBS Electrical and Controls Ltd shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from DBS Electrical and Controls Ltd failure or delay to perform any of its obligations as set out in this clause 11.2; and

**11.2.3.** The Customer shall reimburse DBS Electrical and Controls Ltd on written demand for any costs or losses sustained or incurred by DBS Electrical and Controls Ltd arising directly or indirectly from the Customer Default.

## 12. PAYMENT

**12.1.** The price of the Goods and/or Services shall be as set out in the Contract. All prices are exclusive of VAT and all other applicable taxes and duties, which will be payable in addition to the Contract price at the rate in force at the date of any application for payment submitted by Airflow Design Services Ltd. DBS Electrical and Controls Ltd may require payments to be made by instalments on the basis of a percentage of the total Contract price or as otherwise agreed in writing with the Customer.

12.1.1A Payment Terms are strictly 30 days E&OE unless agreed within special Terms below under Contract.

**12.2.** Payments shall become due to DBS Electrical and Controls Ltd on the date of receipt by the Customer of DBS Electrical and Controls Ltd application for payment. Each application shall set out the amount that DBS Electrical and Controls Ltd considers to be due and the basis upon which that amount has been calculated.

**12.3.** No later than 5 days after each amount becomes due, the Customer shall notify DBS Electrical and Controls Ltd of the sum that the Customer considers to have been due at the payment due date in respect of the amount of the relevant application and the basis upon which that amount has been calculated.

**12.4.** The final date for payment by the Customer shall be 30 days after the relevant amount becomes due.

**12.5.** Unless the Customer has served a notice under clause 12.6, it shall pay DBS Electrical and Controls Ltd the sum referred to in the Customer's notice under clause 12.3 (or if the Customer has not served such a notice, then the sum referred to in DBS Electrical and Controls Ltd application and in either case, payment shall be made without deductions) (together referred to as "the notified sum") on or before the final date for payment of the relevant amount.

**12.6.** Not less than 7 days before the final date for payment, the Customer may give DBS Electrical and Controls Ltd notice that it intends to pay less than the notified sum and any such notice shall specify the sum that the Customer considers to be due on the date the notice is served and the basis upon which that sum is calculated. The Customer must pay at least the sum so notified and without deduction.

**12.7.** DBS Electrical and Controls Ltd reserves the right to charge interest and compensation under the Late Payment of Commercial Debts (Interest) Act 1998 and it is agreed that the rights provided under the said Act shall apply after any judgement or binding determination as well as before.



**12.8.** If for any reason any payment of an amount due is not made by the final date for payment, DBS Electrical and Controls Ltd shall be entitled to:

**12.8.1.** Be paid on an indemnity basis for any costs it incurs in recovering money due under the Contract (and the costs of recovering such costs) including its administrative costs and any costs incurred with lawyers or debt collection agencies and/or;

**12.8.2.** Notwithstanding any previously agreed credit periods, be paid on all applications for payments already delivered to the Customer whether or not the final date for payment in each case has been reached and/or;

**12.8.3.** Be paid a reasonable proportion in respect of Goods delivered or of Services undertaken but not yet due for payment as if such amounts were already due.

**12.9.** In the event of the Customer being in default of payment of any amount due to DBS Electrical and Controls Ltd under the Contract then on giving the Customer 7 days' notice in writing specifying the grounds for so doing, DBS Electrical and Controls Ltd may suspend performance of any or all of its obligations under the Contract. DBS Electrical and Controls Ltd shall resume its obligations under the Contract within a reasonable time after receipt of any outstanding payment. Any suspension arising under this clause shall entitle DBS Electrical and Controls Ltd to payment of its reasonable costs and expenses incurred as a result and the period of suspension shall be disregarded in computing any agreed date for completion of DBS Electrical and Controls Ltd obligations and DBS Electrical and Controls Ltd shall not otherwise be liable to the Customer in regard to such suspension.

## **13. INTELLECTUAL PROPERTY RIGHTS**

**13.1.** All intellectual property rights in or arising out of or in connection with the Contract (other than intellectual property rights in any materials provided by the Customer) shall be owned by Airflow Design Services Ltd.

**13.2.** Subject to payment of all sums due to DBS Electrical and Controls Ltd under the Contract, DBS Electrical and Controls Ltd grants to the Customer, or shall procure the direct grant to the Customer of, a fully paid-up, worldwide, non-exclusive, royalty-free licence during the term of the Contract to copy and modify the materials (excluding materials provided by the Customer) for the purpose of receiving and using the Goods and Services in its business.

**13.3.** The Customer shall not sub-license, assign or otherwise transfer the rights granted by clause 13.2.



**13.4.** The Customer grants DBS Electrical and Controls Ltd a fully paid-up, non-exclusive, royalty-free non-transferable licence to copy and modify any materials provided by the Customer to DBS Electrical and Controls Ltd for the purpose of performing its obligations under the Contract.

## **14. DATA PROTECTION AND DATA PROCESSING**

**14.1.** The Customer and DBS Electrical and Controls Ltd acknowledge that for the purposes of the Data Protection Act 1998, the Customer is the Data Controller and DBS Electrical and Controls Ltd is the Data Processor in respect of any Personal Data (having the meanings as set out in 1998 Act).

**14.2.** DBS Electrical and Controls Ltd shall process the Personal Data only in accordance with the Customer's instructions from time to time and shall not process the Personal Data for any purposes other than those expressly authorised by the Customer.

**14.3.** DBS Electrical and Controls Ltd shall take reasonable steps to ensure the reliability of all its employees who have access to the Personal Data.

**14.4.** Each party warrants to the other that it will process the Personal Data in compliance with all applicable laws, enactments, regulations, orders, standards and other similar instruments.

**14.5.** Each party agrees to indemnify and keep indemnified and defend at its own expense the other party against all costs, claims, damages or expenses incurred by the other party or for which the other party may become liable due to any failure by the first party or its employees or agents to comply with any of its obligations under this clause.

**14.6.** The Customer acknowledges that DBS Electrical and Controls Ltd is reliant on the Customer for direction as to the extent to which DBS Electrical and Controls Ltd is entitled to use and process the Personal Data. Consequently, DBS Electrical and Controls Ltd will not be liable for any claim brought by a Data Subject arising from any action or omission by Airflow Design Services Ltd, to the extent that such action or omission resulted directly from the Customer's instructions.



## **15. LIMITATION OF LIABILITY: THE CUSTOMER'S ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE.**

**15.1.** Nothing in these Conditions shall limit or exclude DBS Electrical and Controls Ltd liability for:

**15.1.1.** Death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;

**15.1.2.** Fraud or fraudulent misrepresentation;

**15.1.3.** Breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession);

**15.1.4.** Breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession); or

**15.1.5.** Defective products under the Consumer Protection Act 1987.

**15.2.** Subject to clause 15.1, DBS Electrical and Controls Ltd shall not be liable to the Customer, whether in contract, tort (including negligence), for breach of statutory duty, or otherwise, arising under or in connection with the Contract for:

**15.2.1.** Loss of profits;

**15.2.2.** Loss of sales or business;

**15.2.3.** Loss of agreements or contracts;

**15.2.4.** Loss of anticipated savings;

**15.2.5.** Loss of use or corruption of software, data or information;

**15.2.6.** Loss of or damage to goodwill; and

**15.2.7.** Any indirect or consequential loss.

**15.3.** Subject to clause 15.1, DBS Electrical and Controls Ltd total liability to the Customer, whether in contract, tort (including negligence), breach of statutory duty or otherwise, arising under or in connection with the Contract, shall be limited to the price to be paid under the Contract.

**15.4.** The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 and the terms implied by sections 3 to 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.

**15.5.** This clause shall survive termination of the Contract.

## **16. SUSPENSION**

If the Customer fails to comply with any of the terms of the Contract whether a condition or warranty express or implied or if any of the events set out in clause 17.2 occurs or if DBS Electrical and Controls Ltd reasonably believes that they might occur and notifies the Customer accordingly, then, without limiting any other right or remedy, DBS Electrical and Controls Ltd may suspend all further obligations under the Contract or under any other contract between the Customer and DBS Electrical and Controls



Ltd without incurring any liability to the Customer, and all outstanding sums shall become immediately due and DBS Electrical and Controls Ltd may apply the rights under clause 18. In such an event DBS Electrical and Controls Ltd will be discharged from further performance of the Contract (subject to the end of any period of suspension as applicable following the rectification of the terms of the Contract to DBS Electrical and Controls Ltd reasonable satisfaction) and the Customer shall forthwith upon demand pay to DBS Electrical and Controls Ltd all costs and expenses and overheads incurred in connection with the Contract together with any loss or profit and all sums due to DBS Electrical and Controls Ltd hereunder.

## 17. TERMINATION

**17.1.** Without affecting any other right or remedy available to it, either party may terminate the Contract by giving the other party not less than one months' written notice.

**17.2.** Without affecting any other right or remedy available to it, either party may terminate the Contract with immediate effect by giving written notice to the other party if:

**17.2.1.** the other party commits a material breach of its obligations under the Contract and (if such breach is remediable) fails to remedy that breach within 28 days after receipt of notice in writing to do so;

**17.2.2.** The other party takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business;

**17.2.2.1.** The other party suspends, or threatens to suspend, or ceases or threatens to cease to carry on all or a substantial part of its business; or

**17.2.2.2.** The other party's financial position deteriorates to such an extent that in the terminating party's opinion the other party's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.

**17.3.** Without affecting any other right or remedy available to it, DBS Electrical and Controls Ltd may terminate the Contract with immediate effect by giving written notice to the Customer if:

**17.3.1.** The Customer fails to pay any amount due under the Contract on the due date for payment; or

**17.3.2.** There is a change of control of the Customer.



## 18. CONSEQUENCES OF TERMINATION

### 18.1. On termination of the Contract:

**18.1.1.** the Customer shall immediately pay to DBS Electrical and Controls Ltd all of DBS Electrical and Controls Ltd outstanding unpaid applications for payment and interest and, in respect of Services and Goods supplied but for which no application has been submitted, DBS Electrical and Controls Ltd shall submit an application, which shall be payable by the Customer immediately on receipt;

**18.1.2.** The Customer shall return all Goods which have not been fully paid for. If the Customer fails to do so, then DBS Electrical and Controls Ltd may enter the Customer's premises and take possession of them. Until they have been returned, the Customer shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract.

**18.2.** Termination or expiry of the Contract shall not affect any rights, remedies, obligations and liabilities of the parties that have accrued up to the date of termination or expiry, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry.

**18.3.** Any provision of the Contract that expressly or by implication is intended to have effect after termination or expiry shall continue in full force and effect.

## 19. FORCE MAJEURE

Neither party shall be in breach of the Contract nor liable for delay in performing or failure to perform, any of its obligations under the Contract if such delay or failure result from events, circumstances or causes beyond its reasonable control.

## 20. GENERAL

**20.1.** Assignment and other dealings. DBS Electrical and Controls Ltd may at any time assign, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights and obligations under the Contract. The Customer shall not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any of its rights and obligations under the Contract without the prior written consent of Airflow Design Services Ltd.

**20.2.** Notices. Any notice or other communication given to a party under or in connection with the Contract shall be in writing and shall be delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in



any other case); or sent by fax to its main fax number or sent by email to the address specified in the Contract or otherwise specified by either party to the other.

**20.3.** Any notice or other communication shall be deemed to have been received: if delivered by hand, on signature of a delivery receipt or at the time the notice is left at the proper address; if sent by pre-paid first-class post or other next working day delivery service, at 9.00 am on the second working day after posting or at the time recorded by the delivery service; or, if sent by fax or email, at 9.00 am on the next working day after transmission. This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any other method of dispute resolution.

**20.4.** Severance. If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

**20.5.** Waiver. A waiver of any right or remedy under the Contract or by law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. A failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall not constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy. No single or partial exercise of any right or remedy provided under the Contract or by law shall prevent or restrict the further exercise of that or any other right or remedy.

**20.6.** No partnership or agency. Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between the parties, constitute either party the agent of the other, or authorise either party to make or enter into any commitments for or on behalf of the other party.

**20.7.** Entire agreement. The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.

**20.8.** Each party acknowledges that in entering into the Contract it does not rely on, and shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misrepresentation based on any statement in the Contract.

**20.9.** Third parties rights. The Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.

**20.10.** Governing law. The Contract and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.



**20.11. Jurisdiction.** Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.

**20.12. Disputes.** Subject to either party's right to adjudicate at any time, the parties shall use their reasonable endeavours to resolve any dispute or difference between them through negotiation or mediation.

**20.13. Adjudication.** Notwithstanding any other provision of the Contract either party may refer a dispute arising under the Contract to adjudication at any time under Part I of the Scheme for Construction Contracts (England and Wales) Regulations, which Part shall take effect as if it was incorporated into this clause. The adjudicator shall be appointed by: The Royal Institute of Chartered Surveyors.







**DBS Electrical & Controls Ltd**  
8 Colne Way Court  
Colne Way  
Watford  
Herts  
WD24 7NE

---



---

DBS Electrical//Controls

8 Colne Way Court, Colne Way, Watford, Herts, WD24 7NE. Tel: 01923 200562 Fax: 01923 246382 E:mail : [info@dbsservices.co.uk](mailto:info@dbsservices.co.uk)

Company Registration : No. 8809354 VAT No. 18300 9324